

First Impressions Survey

New students in Trimester 1, 2020



NPS

40

Response Rate

28% from 1037 total invites

Open Polytechnic
KURATINI TUWHERA



Satisfaction Rate

Pre-Enrolment	Enrolment	First Few Weeks
Pre-Enrolment Information 91%	Enrolment Process 92%	I was welcomed 95%
Public Website 95%	It is the right qualification for me 96%	I knew how to start my study 84%
I understood how distance education worked 85%	Staff were helpful 94%	I knew how I was going to be assessed 88%
Overall Satisfaction 93%	Overall Satisfaction 90%	Overall Satisfaction 89%