

## First Impressions Survey

New students in Trimester 1, 2021



NPS

33

Response Rate

33% from 1776 total invites

Open Polytechnic  
KURATINI TUWHERA



### Satisfaction Rate

#### Pre-Enrolment

Pre-Enrolment Information

91%

Public Website

95%

I understood how distance education worked

85%

Overall Satisfaction



92%

#### Enrolment

Enrolment Process

92%

It is the right qualification for me

97%

Staff were helpful

94%

Overall Satisfaction



92%

#### First Few Weeks

I was welcomed

97%

I knew how to start my study

83%

I knew how I was going to be assessed

88%

Overall Satisfaction



90%